

Department Of Children and Families Performance Indicators - 1st Quarter 2011	Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Ensure the safety, permanency and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm. http://www.state.nj.us/dcf/home/childdata/referrals/index.html						
Child victims of proven child abuse and/or neglect in New Jersey	Annual	—	9,015 (CY 2008)	9,286 (CY 2009)	+3.0%	—
Percent of proven child abuse and/or neglect victims in New Jersey	Annual	—	11.2% (CY 2008)	10.0% (CY 2009)	-10.7%	—
Average wait time before calls coming in to the State Central Registry hotline are answered	Quarterly	Maintain or Decrease	24 seconds	17 seconds	-29.2%	22 seconds
Percent of calls to the State Central Registry hotline which are dropped before being answered	Quarterly	Decrease	3.5%	2.3%	-34.2%	3.1%
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Quarterly	Maintain	97.9%	98.7%	+1.0%	97.6%
Percent of abuse and neglect investigations contacted within 24 hours	Quarterly	Increase	90.0%	91.7%	+1.9%	88.7%
Percent of investigations of Abuse/Neglect Reports completed within 60 days	Quarterly	Increase	71.5%	70.6%	-1.3%	71.6%
Number of NJ children receiving DCF services http://nj.gov/dcf/home/childdata/dyfsdemo/index.html	Quarterly	—	45,208	44,357	-1.9%	45,641
Percent of children under Division of Youth & Family Services supervision who receive monthly caseworker visits (both in-home and out-of-home)	Quarterly	Maintain or Increase	92.6%	92.7%	+0.1%	91.8%
Percent of Child(ren) under Division of Youth & Family Services supervision who receive weekly visits with parent(s)	Quarterly	Maintain or Increase	12.8%	18.9%	+47.8%	13.8%
Children entering out-of-home placement - - rate per 1,000 children under 18	Annual	Maintain or Decrease	2.4 (CY 2009)	2.3 (CY 2010)	-4.2%	—
Percent of Youth age 13 or older who leave shelter placement within 30 days, excluding court-ordered placements (period delayed due to data lag)	Quarterly	Maintain or Increase	91.6% (Q3 2010)	90.6% (Q4 2010)	-1.1%	88.8%
Adoptions finalized within 9 months of a child being placed in an adoptive home	Quarterly	Maintain or Increase	86.0%	83.6%	-2.8%	83.6%
Number of adoptions finalized	Year to Date	—	—	141 (CY 2011)	—	1,171 (CY 2010)
Number of Kinship Legal Guardianships	Year to Date	—	—	40 (CY 2011)	—	223 (CY 2010)

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Preparing youth age 14 and above for independence: percent of Independent Living Assessments completed	Quarterly	Increase	87.0%	83.0%	-4.6%	84.0%
Number of youth age 14 and above leaving placement to finalized adoption	Annual	Maintain	144 (CY 2009)	85 (CY 2010)	-41.0%	—
Percentage of children who re-enter foster care within 12 months (based on exits for the calendar year)	Annual	Decrease	10.2% (CY 2009)	9.8% (CY 2010)	-3.9%	—
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Quarterly	Maintain or Increase	95.1%	97.1%	+2.1%	95.2%
Percent of children receiving initial physical exam within 24 hours of entering placement	Quarterly	Maintain	99.8%	95.7%	-4.1%	97.3%
Percent of children/youth in placement for more than 12 months who undergo annual Early Prevention Screening Diagnosis & Treatment (EPSDT) exams	Quarterly	Increase	94.6%	92.5%	-2.2%	94.0%
Percent of caseload levels compliant with established standards:	Quarterly					
-Intake workers		Increase	86%	82%	-4.7%	83%
-Permanency workers		Maintain	96%	97%	+1.0%	96%
-Adoption workers		Maintain	95%	94%	-1.0%	93%
Staff turnover rate (for staff carrying caseloads)	Annual	Maintain or Decrease	5.2% (CY 2009)	6.4% (CY 2010)	+23.1%	—

Serve children and adolescents with emotional and behavioral health care challenges through family-centered, community-based programs.	http://www.state.nj.us/dcf/behavioral/help/					
Percent of children at risk who are able to stay safely in their current home/living environment, due to the efforts of Mobile Response Services Crisis Teams http://nj.gov/dcf/behavioral/help/mobile.html	Quarterly	Maintain or Increase	94%	95%	+1.1%	94%
Children requiring behavioral health services who are placed in out-of-state congregate care facilities	Quarterly	Maintain or Decrease	20	15	-25.0%	22

Support child abuse prevention and intervention programs through a network of public/private partnerships and programs, utilizing school and community-based organizations.	http://nj.gov/dcf/prevention/					
Coming soon						

Provide educational services to students with severe cognitive disabilities, emotional and behavioral challenges, as well as pregnant and parenting teens and other “at-risk” youth in DCF Regional Schools or state operated / contracted facilities.	http://www.state.nj.us/dcf/divisions/education/index.html					
Coming soon						