

Department of Children and Families

Performance Indicators - FY2024

	FY2022 Actual	FY2023 Revised	FY2024 Target
Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm			
Average wait time before calls coming in to the State Central Registry hotline are answered (seconds)	217	30	30
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	99%	98%	98%
Percent of investigations of Abuse/Neglect Reports completed within 90 days	97%	95%	95%
Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home)	97%	93%	93%
Adoptions finalized within 9 months of a child being placed in an adoptive home	98%	95%	95%
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	95%	96%	96%
Percent of children receiving initial physical exam within 24 hours of entering placement	98%	98%	98%
Percent of caseload levels compliant with established standards:			
Intake workers	97%	90%	90%
Permanency workers	100%	95%	95%
Adoption workers	99%	95%	95%
Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs			
Percent of children requiring an out of home treatment setting for a behavioral health issue that were served in New Jersey	100%	99%	99%
Percent of children where a crisis call was addressed by a Mobile Response Crisis Team and the child was able to stay safely in their home/current living arrangement http://www.state.nj.us/dcf/families/csc/mobile/	99%	95%	95%
Percent of children involved with a Care Management Organization who were maintained in their own home/living arrangement	93%	85%	85%
Percent of children in an out of home treatment setting who were discharged to a lower intensity of CSOC services or discharged to their home/current living arrangement	93%	95%	95%
Average length of stay in an out of home treatment setting (per episode) (months)	10	11	11
Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs			
Percentage of Women's Services clients that have more strategies for enhancing their safety after receiving services (the federal standard is 65%)	98% (FFY 2022)	95%	95%
Percentage of Women's Services clients that have more knowledge of available community resources (the federal standard is 65%)	96% (FFY 2022)	90%	90%
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized	86% (FY 2022)	86%	86%
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays	85% (FY 2022)	90%	90%
School Based Youth Services Program participants who totally or mostly agree that the program has helped them do better in school	75% (2021-2022)	77%	77%
School Based Youth Services Program participants who totally or mostly agree that the program has helped them prepare for life after high school	70% (2021-2022)	72%	72%
Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated/contracted facilities			

Percent of eligible students graduating high school while enrolled	97% (2021-2022)	99%	99%
Adherence to national average for at-risk academic students who showed improvement in Reading from pre- to post-test after being enrolled for 90 days	62% (2021-2022)	66%	66%
Adherence to national average for at-risk academic students who showed improvement in Math from pre- to post-test after being enrolled for 90 days	49% (2021-2022)	65%	65%