Office of the Public Defender Performance Indicators - September 2011	Frequency	Desired Trend	Target	Prior Month	Current Month	% Change	% Above or (Below) Target	12 Month Average
Providing Appropriate Effective Legal Counsel								
Trial Services to Indigents								
The Trial Division of the Office of the Public Defender (OPD) provides effective representation to								
indigent adult defendants charged with indictable offenses in the Criminal Division of Superior Court and								
indigent juveniles charged with delinquency in the Family Division of Superior Court.								
Adult Criminal cases - Opened	Monthly	Varies	4,932	5,651	5,382	-4.8%	9.1%	4,949
Adult Criminal cases - Closed *	Monthly	Increase	4,699	2,067	2,699	30.6%	-42.6%	3,509
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Juvenile Delinquency cases - Opened	Monthly	Varies	1,087	999	1,030	3.1%	-5.2%	1,044
Juvenile Delinquency cases - Closed *	Monthly	Increase	1,142	527	934	77.2%	-18.2%	723
Adult Average Attorney Caseload (includes per diem attorneys)	Monthly	Maintain	150	NA	NA			
Juvenile Average Attorney Caseload (includes per diem attorneys)	Monthly	Maintain	200	NA	NA			
* - The number of cases closed only reflect those cases actually closed in OPD's Case Management								
System								
Appellate Services to Indigents								
The Appellate Division of the Office of the Public Defender provides effective legal representation to								
indigent defendants on direct appeal of a criminal conviction or sentence in the Appellate Division of								
Superior Court. Notices of New Appeals Filed *	Monthly	Varies	120	160	194	21.3%	39.6%	142
Number of Excessive Sentence Program Dispositions	Monthly Monthly	Varies	139 58	77	72	-6.5%	24.1%	58
Number of Briefs filed	,		75	119	95	-0.5%	26.7%	84
Number of Dismissals / Administrative Closings	Monthly Monthly	Increase Varies	75 54	42	35	-20.2%	-35.2%	53
Petitions for Certification to Supreme Court	Monthly	Varies	48	79	45	-16.7%	-35.2% -7.0%	44
Post Conviction Relief cases - Open	Monthly	Varies	66	85	87	2.4%	31.8%	67
Post Conviction Relief cases - Open Post Conviction Relief cases - Closed	Monthly	Increase	57	68	60	-11.8%	5.3%	58
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* - The number of notices of New Appeals Filed do not reflect those New Appeals waiting to be filed.	İ					I		

Office of the Public Defender % Above **Performance Indicators - September 2011 Desired** Prior 12 Month Current Frequency Target % Change **Trend** Month Month Average (Below) **Target** Office of Parental Representation The Parental Representation Division of the Office of the Public Defender provides effective legal representation to indigent parents charged with Civil Abuse and Neglect Complaints (Title 9 Indigent Parent cases - Opened 476 532 -16.0% 11.8% 502 Monthly Varies 633 Indigent Parent cases - Closed * Monthly 410 126 187 48.4% -54.4% 275 Increase The Parental Representation Division of the Office of the Public Defender provides effective legal representation to indigent parents in Termination of Parental Rights (Title 30 proceedings). Indigent Parent cases - Opened Monthly Varies 98 77 90 16.9% -7.7% 96 48 Monthly Indigent Parent cases - Closed * Increase 80 15 36 140.0% -55.0% Combined Attorney Caseload (includes per diem attorneys) Monthly Maintain 75 58 56 -3.4% -25.3% 58 * - The number of cases closed only reflect those cases actually closed in OPD's Case Management System Office of Law Guardian The Law Guardian Division of the Office of the Public Defender provides effective legal representation to all children who are the subject of Civil Child Abuse and Neglect Complaints (Title 9 proceedings). Children cases - Opened Monthly 548 626 565 -9.7% 3.1% 576 Varies Children cases - Closed * Monthly Increase 578 515 628 21.9% 8.7% 547 The Law Guardian Division of the Office of the Public Defender provides effective legal representation to all children in termination of parental rights proceeding (Title 30 proceedings). 101 -12.2% Monthly Varies 98 86 -14.5% 91 Children cases - Opened 95 Children cases - Closed * 116 121 27.4% 213 Monthly 4.3% Increase Combined Attorney Caseload (includes per diem attorneys) 113 Monthly Maintain 88 113 113 0.0% 28.4% * - The number of cases closed only reflect those cases actually closed in OPD's Case Management

System

Office of the Public Defender Above **Performance Indicators - September 2011** Desired Prior 12 Month Current Frequency Target % Change **Trend** Month Month Average (Below) **Target** Mental Health Screening Services The Mental Health Division of the Office of the Public Defender provides effective legal representation for those diagnosed with a mental illness in initial commitment, periodic review and placement hearings at federal, state, county, general and psychiatric hospitals. Number of persons with mental illness represented at commitment proceedings Monthly Varies 755 724 839 15.9% 11.1% 759 % of cases where clients' objective obtained at commitment proceedings Monthly Varies 75% 76% 77% 1.3% 2.7% Number of persons with mental illness represented during placement hearings Monthly Varies 331 272 262 -3.7% -20.8% 313 Number of persons represented at voluntary commitment hearings Monthly Varies 78 112 119 6.3% 52.6% 87 90% % of cases voluntary accepted Monthly Varies 96% 98% 2.1% 8.9% The Mental Health Division of the Office of the Public Defender provides effective legal representation for the involuntary commitment of sexually violent offenders. Number of persons represented at involuntary commitment hearings Monthly Varies 355 476 481 1.1% 35.5% 463 **Providing Mediation Services** Office of Dispute Settlement The Dispute Settlement Division of the Office of the Public Defender (OPD) provides effective mediation and conciliation services for those seeking dispute resolution. # of Foreclosure Mediation cases Monthly Varies 100 118 89 -24.6% -11.0% 114 Monthly % of Foreclosure Mediation cases Settled Varies 40% 53% 54% 1.9% 35.0% 27.3% 11 14 180.0% 9 # of Court Mediation cases Monthly Varies 5 % of Court Mediation cases Settled Monthly Varies 50% 60% 66% 10.0% 32.0% 21 # of Underground Utility Act Arbitration cases Monthly Varies 15 23 21 -8.7% 40.0% 5 7 9 80.0% 6 # of Residential Warranty Arbitrations cases Monthly Varies 28.6% 15 17 13.3% 112.5% 13 # of New Home Warranty Arbitrations cases Monthly Varies 8 Varies 3 9 9 200.0% 5 # of 2-10 Warranty Arbitration cases Monthly 0.0%