Office of the Public Defender		Desired		Prior	Current		12-Month
Performance Indicators - April 2012	Frequency	Trend	Target	Month	Month	% Change	Average
Providing Appropriate Effective Legal Counsel							
Trial Services to Indigents							
The Trial Division of the Office of the Public Defender (OPD) provides effective representation to							
indigent adult defendants charged with indictable offenses in the Criminal Division of Superior Court							
and indigent juveniles charged with delinquency in the Family Division of Superior Court.							
Adult Criminal cases - opened	Monthly	Varies	4,932	5,768	4,976	-13.7%	5,133
Adult Criminal cases - closed *	Monthly	Increase	4,699	3,558	5,821	63.6%	3,585
Juvenile Delinquency cases - opened	Monthly	Varies	1,087	1,013	878	-13.3%	977
Juvenile Delinquency cases - closed *	Monthly	Increase	1,142	848	976	15.1%	807
Adult average attorney caseload (includes per diem attorneys)	Monthly	Maintain	150	n/a	n/a		
Juvenile average attorney caseload (includes per diem attorneys)	Monthly	Maintain	200	n/a	n/a		
* The number of cases closed only reflect those cases actually closed in OPD's Case Management Sy	stem.						
Appellate Services to Indigents							
The Appellate Division of the Office of the Public Defender provides effective legal representation to							
indigent defendants on direct appeal of a criminal conviction or sentence in the Appellate Division of							
Superior Court.							
Notices of New Appeals Filed *	Monthly	Varies	139	154	130	-15.6%	156
Number of Excessive Sentence Program Dispositions	Monthly	Varies	58	65	53	-18.5%	63
Number of Briefs filed	Monthly	Increase	75	96	78	-18.8%	86
Number of Dismissals / Administrative Closings	Monthly	Varies	54	50	57	14.0%	47
Petitions for Certification to Supreme Court	Monthly	Varies	48	43	44	2.3%	44
Post-Conviction Relief cases - opened	Monthly	Varies	66	60	52	-13.3%	63
Post-Conviction Relief cases - closed	Monthly	Increase	57	61	46	-24.6%	58
* The number of appeals filed do not reflect those new appeals waiting to be filed.							
Office of Parental Representation							
The Parental Representation Division of the Office of the Public Defender provides effective legal							
representation to indigent parents charged with Civil Abuse and Neglect Complaints (Title 9							
proceedings).							
Indigent Parent cases - opened	Monthly	Varies	476	607	575	-5.3%	554
Indigent Parent cases - closed *	Monthly	Increase	410	234	611	161.1%	350
The Parental Representation Division of the Office of the Public Defender provides effective legal	•						
representation to indigent parents in Termination of Parental Rights (Title 30 proceedings).							
Indigent Parent cases - opened	Monthly	Varies	98	82	102	24.4%	86
Indigent Parent cases - closed *	Monthly	Increase	80	41	108	163.4%	65
Combined attorney caseload (includes per diem attorneys)	Monthly	Maintain	75	57	58	1.8%	57
* The number of cases closed only reflect those cases actually closed in OPD's Case Management Sy	,						

Office of the Public Defender		Desired		Prior	Current		12-Month
Performance Indicators - April 2012	Frequency	Trend	Target	Month	Month	% Change	Average
Office of Law Guardian							
The Law Guardian Division of the Office of the Public Defender provides effective legal							
representation to all children who are the subject of Civil Child Abuse and Neglect Complaints (Title	:						
9 proceedings).							
Children cases - opened	Monthly	Varies	548	745	599	-19.6%	614
Children cases - closed *	Monthly	Increase	578	743	514	-30.8%	563
The Law Guardian Division of the Office of the Public Defender provides effective legal							
representation to all children in termination of parental rights proceeding (Title 30 proceedings).							
Children cases - opened	Monthly	Varies	101	97	106	9.3%	95
Children cases - closed *	Monthly	Increase	116	115	80	-30.4%	100
Combined attorney caseload (includes per diem attorneys)	Monthly	Maintain	88	119	119	0.0%	114
* The number of cases closed only reflect those cases actually closed in OPD's Case Management Sy	ystem.						
Mental Health Screening Services							
The Mental Health Division of the Office of the Public Defender provides effective legal							
representation for those diagnosed with a mental illness in initial commitment, periodic review and							
placement hearings at federal, state, county, general and psychiatric hospitals.							
Number of persons with mental illness represented at commitment proceedings - opened	Monthly	Varies	755	892	919	3.0%	900
Percentage of cases where clients' objective obtained at commitment proceedings - closed	Monthly	Varies	75%	87%	89%	0.070	
Number of persons with mental illness represented during placement hearings	Monthly	Varies	331	289	310	7.3%	308
Number of persons represented at voluntary commitment hearings	Monthly	Varies	78	178	236	32.6%	176
Percentage of cases voluntary accepted	Monthly	Varies	90%	100%	98%	02.070	
The Mental Health Division of the Office of the Public Defender provides effective legal	1/1011111	, arres	7070	20070	2010		
representation for the involuntary commitment of sexually violent offenders.							
Number of persons represented at involuntary commitment hearings	Monthly	Varies	355	493	497	0.8%	484
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Providing Mediation Services Office of Dispute Settlement							_
The Dispute Settlement Division of the Office of the Public Defender (OPD) provides effective							
mediation and conciliation services for those seeking dispute resolution.							
Number of New Foreclosure Mediation cases	Monthly	Varies	100	52	52	0.0%	80
Percentage of Foreclosure Mediation cases settled	Monthly	Varies	40%	50%	49%	, .	
Number of Court Mediation cases	Monthly	Varies	5	6	6	0.0%	9
Percentage of Court Mediation cases settled	Monthly	Varies	50%	50%	50%	0.0,0	
Number of Underground Utility Act Arbitration cases	Monthly	Varies	15	11	8	-27.3%	19
Number of Residential Warranty Arbitrations cases	Monthly	Varies	5	7	6	-14.3%	9
Number of New Home Warranty Arbitrations cases	Monthly	Varies	8	9	8	-11.1%	10
Number of 2-10 Warranty Arbitration cases	Monthly	Varies	3	5	7	40.0%	6