

Office of the Public Defender							
Performance Indicators - FY2019-Q4 (April 1, 2019-June 30, 2019)	Frequency	Desired Trend	Target	Prior Quarter	Current Quarter	% Change	Last 4-Quarter Average
Providing Appropriate Effective Legal Counsel (Core Mission 1)							
Trial Services to Indigents	http://www.nj.gov/defender/structure/regions/						
Adult criminal - newly opened cases *	Annually	Varies	60,236				
Adult criminal - newly opened cases	Quarterly	Varies	15,059	14,220	13,930	-2.0%	14,238
Adult criminal - closed cases **	Quarterly	Increase	14,867	12,883	12,872	-0.1%	10,579
Juvenile criminal - newly opened cases *	Annually	Varies	6,408				
Juvenile criminal - newly opened cases	Quarterly	Varies	1,602	1,592	1,594	0.1%	1,583
Juvenile criminal - closed cases **	Quarterly	Increase	1,652	1,325	1,501	13.3%	1,150
Post-conviction relief - newly opened cases	Quarterly	Varies	140	136	153	12.5%	138
Post-conviction relief - closed cases	Quarterly	Increase	150	152	155	2.0%	156
Appellate Services to Indigents	http://www.nj.gov/defender/structure/appellate/						
Notices of new direct appeals of criminal convictions or sentences filed in Appellate Division of New Jersey Superior Court ***	Quarterly	Varies	341	327	343	4.9%	346
Number of Excessive Sentence program dispositions	Quarterly	Varies	137	174	206	18.4%	143
Number of briefs filed	Quarterly	Increase	177	211	208	-1.4%	195
Number of dismissals/administrative closings	Quarterly	Varies	28	59	71	20.3%	54
Petitions for certification to New Jersey Supreme Court	Quarterly	Varies	66	98	105	7.1%	105
Office of Parental Representation	http://www.nj.gov/defender/structure/opr/						
Indigent parent charged with Civil Abuse/Neglect (Title 9) - newly opened cases *	Annually	Varies	5,910				
Indigent parent in Termination of Parental Rights (Title 30) - newly opened cases *	Annually	Varies	1,150				
Combined Parental Representation average attorney caseload (includes per diem attorneys)	Annually	Maintain	75	59	57	-3.4%	60
Title 9 - newly opened cases	Quarterly	Varies	1,478	1,280	1,284	0.3%	1,313
Title 9 - closed cases **	Quarterly	Increase	1,457	1,207	1,579	30.8%	1,099
Title 30 - newly opened cases	Quarterly	Varies	288	264	256	-3.0%	249
Title 30 - closed cases **	Quarterly	Increase	294	221	279	26.2%	193
Office of Law Guardian	http://www.nj.gov/defender/structure/olg/						
Children subject to Civil Abuse/Neglect complaints (Title 9) - newly opened cases *	Annually	Varies	7,496				
Children in Termination of Parental Rights (Title 30) - newly opened cases *	Annually	Varies	1,447				
Combined Law Guardian average attorney caseload (includes per diem attorneys)	Annually	Maintain	88	91	87	-4.4%	93
Title 9 - newly opened cases	Quarterly	Varies	1,874	1,631	1,641	0.6%	1,611
Title 9 - closed cases **	Quarterly	Increase	1,901	2,078	2,052	-1.3%	1,989
Title 30 - newly opened cases	Quarterly	Varies	362	320	357	11.6%	312
Title 30 - closed cases **	Quarterly	Increase	369	348	434	24.7%	374
Division of Mental Health Advocacy	http://www.nj.gov/defender/structure/mha/						
Mental Health hearings *	Annually	Varies	35,251				
Scheduled hearings - average number of attorney appearances *	Annually	Varies	1,325				
Number of scheduled initial and periodic review hearings	Quarterly	Varies	5,608	6,181	6,078	-1.7%	6,232
Number of outpatient commitment hearings	Quarterly	Varies	464	554	483	-12.8%	516
Number of scheduled voluntary review hearings	Quarterly	Varies	845	1,025	978	-4.6%	979

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	Frequency	Desired Trend	Target	Prior Quarter	Current Quarter	% Change	Last 4-Quarter Average
Number of scheduled placement review hearings for individuals who do not meet the commitment standards	Quarterly	Varies	1,761	1,551	1,685	8.6%	1,636
Percentage of completed hearings where client objective obtained	Quarterly	Varies	87.1%	88.5%	89.3%	0.9%	
Number of persons represented for other types of activities	Quarterly	Varies	137	161	160	-0.6%	124
Number of represented individuals, who are committed involuntarily under the sexually violent predators law	Quarterly	Varies	581	545	548	0.6%	556
Number of Division of Developmental Disabilities' clients represented at guardianship of the person hearings - newly opened cases	Quarterly	Varies	165	120	162	35.0%	147
Providing Mediation and Arbitration Services (Core Mission 2)							
Dispute Settlement Services							
Mediation - newly opened cases #	Annually	Varies	0				
Average mediator caseload #	Annually	Varies	0				
Foreclosure mediation - newly opened cases #	Quarterly	Varies	0	0	0	0.0%	0
Foreclosure mediation - closed cases #	Quarterly	Varies	0	0	0	0.0%	0
Percentage of foreclosure mediation cases resolved #	Quarterly	Varies	0.0%	0.0%	0.0%	0.0%	0
General civil court mediation - newly opened cases #	Quarterly	Varies	0	0	0	0.0%	0
General civil court mediation - closed cases #	Quarterly	Varies	0	0	0	0.0%	0
New home warranty program (State plan) arbitration hearings - newly opened cases ##	Quarterly	Varies	18	9	0	-100.0%	13
New home warranty program (State plan) arbitration hearings - closed cases ###	Quarterly	Varies	18	21	2	-90.5%	18
New home warranty program (private plan) arbitration hearings - newly opened cases ##	Quarterly	Varies	0	1	0	-100.0%	2
New home warranty program (private plan) arbitration hearings - closed cases ###	Quarterly	Varies	0	1	0	-100.0%	4
* This performance indicator is updated on a fiscal year basis.							
** The number of cases closed only reflect those cases actually closed in OPD's Case Management System.							
*** The number of appeals filed do not reflect those new appeals waiting to be filed.							
# This performance indicator was discontinued as of July 1, 2017.							
### This performance indicator is to be discontinued as of June 30, 2019.							