

<b>Labor and Workforce Development</b> <b>Performance Indicators - February 2019</b>	<b>Frequency</b>	<b>Desired Trend</b>	<b>Target</b>	<b>Prior Quarter</b>	<b>Current Quarter</b>	<b>Change</b>	<b>12 Month Average</b>
<b>Workforce Development:</b>				<b>Q1 2018</b>	<b>Q2 2018</b>		
<b>Workforce Innovation and Opportunities Act (WIOA) Title I Adults</b>							
Employment Rate (Q2 post-exit)	Quarterly	increase	73.3%	N/A	60.7%	-	60.7%
Employment Rate (Q4 post-exit)	Quarterly	increase	66.3%	N/A	61.9%	-	61.9%
Median Earnings	Quarterly	increase	\$5,250.00	N/A	\$5,138.00	-	\$5,138.00
Credential Rate	Quarterly	increase	57.3%	N/A	46.4%	-	46.4%
Measurable Skills Gain	Quarterly	increase	N/A	N/A	7.1%	-	7.1%
Effectiveness in Serving Employers	Annual	increase	N/A	N/A	N/A	-	N/A
<b>WIOA Title I Dislocated Workers</b>							
Employment Rate (Q2 post-exit)	Quarterly	increase	77.0%	N/A	56.1%	-	56.1%
Employment Rate (Q4 post-exit)	Quarterly	increase	74.0%	N/A	59.5%	-	59.5%
Median Earnings	Quarterly	increase	\$6,876.00	N/A	\$6,786.00	-	\$6,786.00
Credential Rate	Quarterly	increase	56.4%	N/A	53.0%	-	53.0%
Measurable Skills Gain	Quarterly	increase	N/A	N/A	8.2%	-	8.2%
Effectiveness in Serving Employers	Annual	increase	N/A	N/A	N/A	-	N/A
<b>WIOA Title I Youth</b>							
Placement in Emp/Train/Ed (Q2 post-exit)	Quarterly	increase	69.0%	N/A	66.4%	-	66.4%
Placement in Emp/Train/Ed (Q4 post-exit)	Quarterly	increase	41.0%	N/A	55.6%	-	55.6%
Median Earnings	Quarterly	increase	N/A	N/A	\$2,230.00	-	\$2,230.00
Credential Rate	Quarterly	increase	73.5%	N/A	23.1%	-	23.1%
Measurable Skills Gain	Quarterly	increase	N/A	N/A	6.3%	-	6.3%
Effectiveness in Serving Employers	Annual	increase	N/A	N/A	N/A	-	N/A
<b>WIOA Title III Labor Exchange</b>							
Employment Rate (Q2 post-exit)	Quarterly	increase	48.8%	N/A	50.8%	-	50.8%
Employment Rate (Q4 post-exit)	Quarterly	increase	49.2%	N/A	50.2%	-	50.2%
Median Earnings	Quarterly	increase	\$4,882.00	N/A	\$5,192.00	-	\$5,192.00
Effectiveness in Serving Employers	Annual	increase	N/A	N/A	N/A	-	N/A
<b>WorkFirst New Jersey</b>							
Percentage of Participants who Entered Employment	Quarterly	increase	15.0%	43.0%	44.0%	2.3%	44.3%
<b>Vocational Rehabilitation Services</b>							
Average hourly rate of pay for those individuals who enter employment	Quarterly	increase	\$12.30	\$13.07	\$13.11	0.3%	\$13.15

	Frequency	Desired Trend	Target	Prior Month	Current Month	Change	12 Month Average
<b>Income Security:</b>				Nov-18	Dec-18		
<b>Disability Determinations Services</b>							
Time it takes to process a case (in days)	Monthly	reduce	87.0%	81.1%	79.1%	-2.5%	79.8%
Percent of processed cases deemed accurate by U.S. Social Security Administration sampling	Monthly	increase	80.0%	94.4%	91.0%	-3.6%	94.7%
Cases that remain pending 12 or more months	Monthly	reduce	0	0	0	0.0%	0
<b>Unemployment Insurance</b>							
<b>Initial Claims:</b>							
Percent of cases receiving first payment within 21 days	Monthly	increase	87.0%	84.9%	91.6%	7.9%	81.3%
Percent of Non-Monetary Determinations decided within 21 days	Monthly	increase	80.0%	69.1%	84.8%	22.7%	64.3%
<b>Number of Lower Authority Appeals(b)</b>							
Decisions within 30 days	Monthly	increase	60.0%	84.2%	86.3%	2.5%	85.1%
Decisions within 45 days	Monthly	increase	80.0%	97.6%	99.2%	1.6%	98.4%
Decisions within 90 days	Monthly	increase	95.0%	99.6%	100.0%	0.4%	99.7%
Number of Upper Level Appeals	Monthly	reduce	300	268	260	-3.0%	258
<b>Unemployment Insurance Call Centers</b>							
Average wait time to speak to an agent (in minutes)	Monthly	reduce	15 Minutes	9:05	9:46	4.5%	5:28
Percentage of initial claims filed online	Monthly	increase	55.0%	63.0%	64.0%	1.6%	64.0%
Percentage of continued claims filed online	Monthly	increase	70.0%	85.0%	82.0%	-3.5%	82.0%
Percentage of initial claims filed without agent assistance	Monthly	increase	60.0%	52.0%	65.0%	25.0%	49.0%
Time to process initial claims handled by agents (in days)	Monthly	reduce	5 days	5	6	20.0%	5
<b>Temporary Disability Insurance</b>							
<b>State Plan Initial Claims:</b>							
Eligibility Determined within 14 days of receipt	Monthly	increase	69.0%	35.6%	31.1%	-12.6%	42.8%
Eligibility Determined within 28 days of receipt	Monthly	increase	88.0%	68.2%	63.9%	-6.3%	70.9%
<b>Family Leave Claims</b>							
Eligibility Determined within 14 days of receipt	Monthly	increase	70.0%	19.5%	20.4%	4.6%	24.9%
Eligibility Determined within 28 days of receipt	Monthly	increase	90.0%	72.7%	73.2%	0.7%	66.5%
<b>Temporary Disability Insurance-Family Leave Insurance Call Center</b>							
Average wait time to speak to an agent (in minutes)	Monthly	reduce	7 Minutes	16:47	11:47	-30.4%	9:57
Rate of Abandoned calls	Monthly	reduce	16.0%	17.6%	13.1%	-25.6%	21.7%
Percentage of calls handled without agent assistance	Monthly	increase	90.0%	37.1%	46.5%	25.3%	52.9%

	Frequency	Desired Trend	Target	Prior Month	Current Month	Change	12 Month Average
<b>Labor Standards and Safety Enforcement:</b>				Nov-18	Dec-18		
<b>Public Safety and Occupational Safety &amp; Health</b>							
<b>Asbestos Control</b>							
Monitor asbestos abatement contractors', workers', and supervisors' compliance with licensing requirements through inspection of work sites	Monthly	increase	230	224	207	-7.6%	245
<b>Number of Inspections</b>							
Crane Inspections	Monthly	increase	45	27	28	3.7%	35
Mine Inspections	Monthly	increase	66	34	32	-5.9%	53
Explosive Inspections	Monthly	increase	100	146	76	-47.9%	146
Retail Gasoline Inspections	Monthly	increase	12	0	2	N/A	3
Fireworks Inspections	Monthly	increase	3	2	6	200.0%	8
<b>Public Employees Occupational Safety &amp; Health (PEOSH)</b>							
Percentage of complaints investigated within 5 days as negotiated with OSHA as part of an approved State Plan	Monthly	increase	100.0%	100.0%	100.0%	0.0%	100.0%
<b>On-Site Consultation &amp; Training</b>							
Number of annual health and safety consultation visits to public sector employers	Monthly	increase	6	2	6	200.0%	6
Number of health and safety consultations to private sector employers	Monthly	increase	37	21	15	-28.6%	27
WDP Occupational Safety Training-number of training sessions	Monthly	increase	20	11	12	9.1%	19
<b>Boiler and Pressure Vessel Compliance</b>							
Number of boilers or pressure vessels inspected monthly	Monthly	increase	2,380	1,831	1,490	-18.6%	2,330
<b>Wage and Hour Compliance</b>							
<b>Response to Complaints</b>							
Inspections triggered by a worker complaint which are completed within 90 days	Monthly	increase	80.0%	70.0%	69.0%	-1.4%	84.6%
<b>Public Works Contractor Registration</b>							
Percent of applications processed within 30 days of receipt	Monthly	increase	90.0%	97.0%	95.0%	-2.1%	96.8%
<b>Workers' Compensation:</b>				Oct-18	Nov-18		
Expedite the case listing and hearing of all motions involving medical treatment issues by completing:							
Emergent medical treatment disputes resolved within 30 days	Monthly	increase	100.0%	100.0%	100.0%	0.0%	100.0%
Non-emergent issues resolved within 60 days	Monthly	increase	70.0%	80.0%	80.8%	1.0%	83.4%