

<b>Labor and Workforce Development</b> <b>Performance Indicators - April 2019</b>	<b>Frequency</b>	<b>Desired Trend</b>	<b>Target</b>	<b>Prior Quarter</b>	<b>Current Quarter</b>	<b>Change</b>	<b>12 Month Average</b>
<b>Workforce Development:</b>				<b>Q2 2018</b>	<b>Q3 2018</b>		
<b>Workforce Innovation and Opportunities Act (WIOA) Title I Adults</b>							
Employment Rate (Q2 post-exit)	Quarterly	increase	73.3%	60.7%	62.0%	2.1%	61.4%
Employment Rate (Q4 post-exit)	Quarterly	increase	71.2%	61.9%	67.5%	9.0%	64.7%
Median Earnings	Quarterly	increase	\$5,300.00	\$5,138.00	\$5,165.00	0.5%	\$5,151.50
Credential Rate	Quarterly	increase	58.7%	46.4%	55.6%	19.8%	51.0%
Measurable Skills Gain	Quarterly	increase	N/A	7.1%	9.5%	33.8%	8.3%
Effectiveness in Serving Employers	Annual	increase	N/A	N/A	N/A	N/A	N/A
<b>WIOA Title I Dislocated Workers</b>							
Employment Rate (Q2 post-exit)	Quarterly	increase	77.0%	56.1%	58.4%	4.1%	57.3%
Employment Rate (Q4 post-exit)	Quarterly	increase	74.1%	59.5%	57.7%	-3.0%	58.6%
Median Earnings	Quarterly	increase	\$6,900.00	\$6,786.00	\$7,943.00	17.0%	\$7,364.50
Credential Rate	Quarterly	increase	63.5%	53.0%	50.0%	-5.7%	51.5%
Measurable Skills Gain	Quarterly	increase	N/A	8.2%	11.4%	39.0%	9.8%
Effectiveness in Serving Employers	Annual	increase	N/A	N/A	N/A	N/A	N/A
<b>WIOA Title I Youth</b>							
Placement in Emp/Train/Ed (Q2 post-exit)	Quarterly	increase	65.0%	66.4%	56.4%	-15.1%	61.4%
Placement in Emp/Train/Ed (Q4 post-exit)	Quarterly	increase	41.0%	55.6%	59.9%	7.7%	57.8%
Median Earnings	Quarterly	increase	N/A	\$2,230.00	\$2,243.00	0.6%	\$2,236.50
Credential Rate	Quarterly	increase	64.0%	23.1%	17.1%	-26.0%	20.1%
Measurable Skills Gain	Quarterly	increase	N/A	6.3%	37.5%	495.2%	21.9%
Effectiveness in Serving Employers	Annual	increase	N/A	N/A	N/A	N/A	N/A
<b>WIOA Title III Labor Exchange</b>							
Employment Rate (Q2 post-exit)	Quarterly	increase	50.0%	50.8%	53.5%	5.3%	52.2%
Employment Rate (Q4 post-exit)	Quarterly	increase	55.0%	50.2%	54.1%	7.8%	52.2%
Median Earnings	Quarterly	increase	\$5,200.00	\$5,192.00	\$5,220.00	0.5%	\$5,206.00
Effectiveness in Serving Employers	Annual	increase	N/A	N/A	N/A	N/A	N/A
<b>WorkFirst New Jersey</b>							
Percentage of Participants who Entered Employment	Quarterly	increase	15.0%	44.0%	46.0%	4.5%	43.5%
<b>Vocational Rehabilitation Services</b>							
Average hourly rate of pay for those individuals who enter employment	Quarterly	increase	\$12.30	\$13.11	\$12.75	-2.7%	\$13.07

	Frequency	Desired Trend	Target	Prior Month	Current Month	Change	12 Month Average
				Jan-19	Feb-19		
<b>Income Security:</b>							
<b>Disability Determinations Services</b>							
Time it takes to process a case (in days)	Monthly	reduce	87.0%	84.6%	81.7%	-3.4%	80.2%
Percent of processed cases deemed accurate by U.S. Social Security Administration sampling	Monthly	increase	80.0%	94.0%	88.0%	-6.4%	94.7%
Cases that remain pending 12 or more months	Monthly	reduce	0	0	0	0.0%	0
<b>Unemployment Insurance</b>							
Initial Claims:							
Percent of cases receiving first payment within 21 days	Monthly	increase	87.0%	88.2%	82.6%	-6.3%	82.8%
Percent of Non-Monetary Determinations decided within 21 days	Monthly	increase	80.0%	83.0%	84.3%	1.6%	69.7%
Number of Lower Authority Appeals(b)							
Decisions within 30 days	Monthly	increase	60.0%	58.4%	93.5%	60.1%	84.7%
Decisions within 45 days	Monthly	increase	80.0%	97.0%	98.1%	1.1%	98.4%
Decisions within 90 days	Monthly	increase	95.0%	99.9%	99.8%	-0.1%	99.8%
Number of Upper Level Appeals							
	Monthly	reduce	300	292	251	-14.0%	255
<b>Unemployment Insurance Call Centers</b>							
Average wait time to speak to an agent (in minutes)	Monthly	reduce	15 Minutes	13:10	13:39	2.2%	6:58
Percentage of initial claims filed online	Monthly	increase	55.0%	73.0%	72.4%	-0.8%	63.8%
Percentage of continued claims filed online	Monthly	increase	70.0%	78.0%	79.6%	2.1%	81.3%
Percentage of initial claims filed without agent assistance	Monthly	increase	60.0%	45.0%	46.9%	4.2%	49.8%
Time to process initial claims handled by agents (in days)	Monthly	reduce	5 days	10	7	-30.0%	5
<b>Temporary Disability Insurance</b>							
State Plan Initial Claims:							
Eligibility Determined within 14 days of receipt	Monthly	increase	69.0%	30.1%	29.7%	-1.3%	40.0%
Eligibility Determined within 28 days of receipt	Monthly	increase	88.0%	56.0%	74.3%	32.7%	70.5%
<b>Family Leave Claims</b>							
Eligibility Determined within 14 days of receipt	Monthly	increase	70.0%	20.2%	22.6%	11.9%	23.8%
Eligibility Determined within 28 days of receipt	Monthly	increase	90.0%	57.1%	56.5%	-1.1%	65.4%
<b>Temporary Disability Insurance-Family Leave Insurance Call Center</b>							
Average wait time to speak to an agent (in minutes)	Monthly	reduce	7 Minutes	16:50	24:30	47.3%	9:43
Rate of Abandoned calls	Monthly	reduce	16.0%	13.7%	20.1%	46.7%	19.8%
Percentage of calls handled without agent assistance	Monthly	increase	90.0%	33.1%	N/A	N/A	51.0%

	Frequency	Desired Trend	Target	Prior Month	Current Month	Change	12 Month Average
<b>Labor Standards and Safety Enforcement:</b>				Jan-19	Feb-19		
<b>Public Safety and Occupational Safety &amp; Health</b>							
<b>Asbestos Control</b>							
Monitor asbestos abatement contractors', workers', and supervisors' compliance with licensing requirements through inspection of work sites	Monthly	increase	230	201	207	3.0%	238
<b>Number of Inspections</b>							
Crane Inspections	Monthly	increase	45	34	28	-17.6%	34
Mine Inspections	Monthly	increase	66	76	64	-15.8%	56
Explosive Inspections	Monthly	increase	100	176	91	-48.3%	144
Retail Gasoline Inspections	Monthly	increase	12	1	1	0.0%	3
Fireworks Inspections	Monthly	increase	3	0	1	N/A	7
<b>Public Employees Occupational Safety &amp; Health (PEOSH)</b>							
Percentage of complaints investigated within 5 days as negotiated with OSHA as part of an approved State Plan	Monthly	increase	100.0%	100.0%	100.0%	0.0%	100.0%
<b>On-Site Consultation &amp; Training</b>							
Number of annual health and safety consultation visits to public sector employers	Monthly	increase	6	2	5	150.0%	6
Number of health and safety consultations to private sector employers	Monthly	increase	37	14	28	100.0%	26
WDP Occupational Safety Training-number of training sessions	Monthly	increase	20	21	18	-14.3%	19
<b>Boiler and Pressure Vessel Compliance</b>							
Number of boilers or pressure vessels inspected monthly	Monthly	increase	2,380	1,621	2,217	36.8%	2,267
<b>Wage and Hour Compliance</b>							
<b>Response to Complaints</b>							
Inspections triggered by a worker complaint which are completed within 90 days	Monthly	increase	80.0%	75.0%	74.0%	-1.3%	83.0%
<b>Public Works Contractor Registration</b>							
Percent of applications processed within 30 days of receipt	Monthly	increase	90.0%	74.0%	67.0%	-9.5%	93.0%
<b>Workers' Compensation:</b>				Dec-18	Jan-19		
Expedite the case listing and hearing of all motions involving medical treatment issues by completing:							
Emergent medical treatment disputes resolved within 30 days	Monthly	increase	100.0%	100.0%	100.0%	0.0%	100.0%
Non-emergent issues resolved within 60 days	Monthly	increase	70.0%	85.8%	85.8%	0.0%	83.8%