FY 2019 PERFORMANCE INDICATORS Quarter Ending March, 2019	Frequency	Desired Trend	Target	Prior Quarter (Apr - Jun) FY 2018	Prior Quarter (Jul - Sep) FY 2019	Prior Quarter (Oct - Dec) FY 2019	Jan-19	Feb-19	Mar-19	Current Quarter (Jan - Mar) FY 2019	% CHANGE	12 Month Average
Public Safety												
State Police Uniformed Patrol												
Motor Vehicle Accident Responses	Quarterly	Varies	11,725	11,622	12,236	13,528	3,349	3,383	3,360	10,092	-25.4%	3,957
Number of Fatalities Under DSP Jurisdiction	Quarterly	Decrease	<39	32	29	40	11	11	11	33	-17.5%	11
Number Of Fatalities Suspected To Be Related To Drugs/Alcohol	Quarterly	Varies	<10	9	9	21	5	3	2	10	-52.4%	4
Percentage Of Traffic Stops Leading To Arrests:												
Consent Search/Search Warrant Arrests	Quarterly	Increase	0.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Controlled Dangerous Substance (CDS) Arrests	Quarterly	Increase	0.3%	0.8%	0.9%	0.9%	0.8%	0.8%	0.8%	0.8%	-11.1%	0.9%
Driving While Intoxicated (DWI) Arrests	Quarterly	Increase	1.0%	0.8%	1.1%	0.9%	0.6%	0.8%	0.8%	0.7%	-22.2%	0.9%
Bench Warrant Arrests	Quarterly	Increase	1.6%	1.4%	1.4%	1.4%	1.3%	1.2%	1.2%	1.2%	-14.3%	1.4%
State Police Investigations Branch												
Total Arrests	Quarterly	Varies	528	460	556	387	99	135	91	325	-16.0%	144
Fugitive Arrests	Quarterly	Varies	62	94	30	90	19	29	29	77	-14.4%	24
Gang Member Arrests	Quarterly	Increase	38	33	121	18	4	4	1	9	-50.0%	15
Forensic/Drug Analysis/DNA Testing												
Average Number Of Days To Complete:												
DNA Analysis	Quarterly	Decrease	30	225	230	261	257	291	331	293	12.3%	253
Trace Case	Quarterly	Decrease	60	435	300	302	234	208	205	216	-28.5%	313
Toxicology Case	Quarterly	Decrease	30	51	53	53	62	67	51	60	13.2%	54
Drug Case	Quarterly	Decrease	30	114	113	130	147	151	175	158	21.5%	129
Office of Law Enforcement Professional Standards												
Number of State Police Public Monitoring Reports Filed	Annually	Maintain	8	5	2	1	0	0	1	1	0.0%	1
Criminal Justice												
Criminal Investigations - Newly Opened	Quarterly	Increase	375	409	343	239	105	94	73	272	13.8%	105
Criminal Justice	Quarterly	Increase	265	285	227	142	72	62	60	194	36.6%	71
Office Of Insurance Fraud Prosecutor	Quarterly	Increase	110	124	116	97	33	32	13	78	-19.6%	35
Criminal Prosecutions - Newly Initiated	Quarterly	Increase	163	142	146	126	22	38	46	106	-15.9%	46
Criminal Justice	Quarterly	Increase	154	132	140	122	21	35	40	96	-21.3%	41
Office Of Insurance Fraud Prosecutor	Quarterly	Increase	8	10	6	4	1	3	6	10	150.0%	3
Conviction Rate (Against The Number Of Criminal Prosecutions Closed)	Quarterly	Increase	95.0%	87.0%	90.7%	93.3%	94.0%	86.0%	93.0%	91.0%	-2.5%	90.5%
Medical Examiner Services (a)												
Number Of Counties Using The State Toxicology Lab	Annually	Increase	7	7	7	NA	NA	NA	NA	NA	NA	NA
Number Of Drug Tests Performed At The State Toxicology Lab:												
Law Enforcement	Quarterly	Increase	4,280	4,262	2,822	NA	NA	NA	NA	NA	NA	NA
Non-Law Enforcement	Quarterly	Increase	60	80	58	NA	NA	NA	NA	NA	NA	NA

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			<u> </u>									
Emergency Management												
Disasters												
Number Of Hours Spent On Preparedness	Quarterly	Increase	2,200	1,920	1,920	960	320	320	320	960	0.0%	480
Exercises/Drills	Annually	Increase	30	12	12	5	2	1	2	5	0.0%	3
Services To The State												
Percentage Of Litigation Resolved Without Need Of Trial	Quarterly	Increase	97.0%	97.4%	97.0%	97.5%	96.8%	94.9%	95.3%	95.7%	-1.8%	96.9%
Litigation Filed By The State	Quarterly	Increase	3,375	3,748	3,583	3,771	1,368	1,019	1,171	3,558	-5.6%	1,222
Alcoholic Beverage Control			1,500	1,696	1,759	1,683	558	565	560	1,683	0.0%	568
Division Of Law			1,875	2,052	1,824	2,088	810	454	611	1,875	-10.2%	653
Services To The Public												
Bureau of Securities												
Average Response Time To an Investor From a Complaint (days)	Quarterly	Maintain	1	1	1	1	1	1	1	1	0.0%	1
Registrations (Total)	Quarterly	Maintain	10,500	10,602	10,992	9,054	5,584	2,963	3,601	12,148	34.2%	3,566
% Of Total Registrations												
Broker/Dealers	Quarterly	Maintain	0.3%	0.3%	0.2%	0.2%	0.1%	0.2%	0.1%	0.1%	-50.0%	0.2%
Investment Advisers	Quarterly	Maintain	0.7%	1.1%	0.6%	0.6%	0.4%	0.9%	1.3%	0.9%	50.0%	0.8%
Broker Dealer Agents	Quarterly	Maintain	94.0%	86.7%	86.9%	85.9%	90.9%	84.5%	87.7%	87.7%	2.1%	86.8%
Investment Adviser Representatives	Quarterly	Maintain	5.0%	11.9%	12.3%	13.3%	8.6%	14.4%	10.9%	11.3%	-15.0%	12.2%
Gaming												
Monthly Revenue Certification Audits Completed (b)	Monthly	Maintain	38	19	32	36	46	50	50	49	36.1%	34
Number Of Gaming Inspections - Slot Machines (c)	Quarterly	Varies	18,000	3,653	17,757	15,700	5,938	5,825	6,079	17,842	13.6%	4,579
Percent Of Field Inspections - Slot Machines (c)	Quarterly	Maintain	100%	25.9%	106.9%	87.2%	99.7%	97.9%	102.2%	99.9%	14.6%	80.0%

## Notes:

- a Medical Examiner Services no longer part of Department of Law and Public Safety as of September 1, 2018.
- b Revenue Audits were conducted of two new casinos, three new sports book operations and one new online gaming operation during the month of June 2018. Increase of Revenue Audits in July, August and September are a result of new sportsbook revenue audits.
- c All proactive inspections were suspended in May and June 2018, in order to prepare for the June 28th opening of the Ocean and Hard Rock casinos.

  Over 4 000 slot machines required initial configuration and examination. Staff were either deployed to these new casinos or were required to respond to te

Over 4,000 slot machines required initial configuration and examination. Staff were either deployed to these new casinos or were required to respond to technical issues at the remaining seven casinos. The proactive inspections commenced again in July 2018.