

**Department of the Treasury**  
**Performance Indicators - August 2014**

	Frequency	Desired Trend	Target	Prior	Current	% Change	Last 12 Month Average
<b>Revenue Generation (including Cost Management)</b>							
Average deposit turnaround in work days (Revenue)	m	reduce	2	2	2	n/a	2
Accuracy of New Jersey economic forecast variance between projection and actual for calendar year 2015 (Chief Economist)							
Personal income growth to date (Second quarter 2014 average) <i>See Note 1 Below</i>	q	n/a	± 1% of 1.8	2.4	2.4	n/a	n/a
Employment growth to date (percentage change, annual rate, fourth quarter 2013 to first quarter 2014) <i>See Note 1 Below</i>	q	n/a	± 1% of 1.3	0.0	1.0	n/a	n/a
Unemployment (Second quarter 2014 average) <i>See Note 2 Below</i>	q	n/a	± 1% of 8.3	6.8	6.8	n/a	n/a
<b>Asset Management</b>							
Difference between the Pension Fund return and the benchmark fiscal year to date (as of July 31, 2014) (Investments)	m	increase	> 1%	-	-1.50%	n/a	n/a
Injury rate per employee (Target is for the 12 month average) (Risk Mgmt)	m	reduce	7%	6.24%	5.88%	-5.77%	5.50%
Amount reunited with owner (as of June 2014) (Unclaimed Property)	m	increase	\$ 7,373,354	\$ 9,117,777	\$ 10,001,762	31%	\$ 10,622,977
<b>Services to the Public or Local Government Entities</b>							
Call centers customer service levels (Answered vs. Received)							
Taxation	m	increase	88%	93%	91%	-2%	90%
Pensions & Benefits	m	increase	75%	73%	70%	-4%	68%
Revenue	m	increase	92%	96%	95%	-1%	95%
Average number of pension member payments disbursed electronically through electronic funds transfer (Pensions)	m	increase	95%	90%	90%	n/a	90%
Percentage of all business formation/registration and amended filings processed electronically (Revenue)	m	increase	89%	93%	93%	0%	89%
<b>Statewide Support Service</b>							
Percent of procurements affirmed after protest (Purchase & Property)	m	increase	90%	100%	100%	0%	100%
Cost per printed impression by the print shop (as of June 2014) (Administration)	q	decrease	\$0.11	\$0.17	-	n/a	\$0.16
Cost per printed copy by the print shop (as of June 2014) (Administration)	q	decrease	\$0.04	\$0.04	-	n/a	\$0.04
Monthly cost per state owned vehicle (as of June 2014) (Administration)	q	decrease	\$368	\$189	-	n/a	\$154
Percentage of all revenue deposited through EFT (Revenue)	m	increase	75%	91%	85%	-7%	80%

Note 1: Percentage change, annual rate, fourth quarter 2013 to fourth quarter 2014.

Note 2: Fourth quarter 2014 average.