

Civil Service Commission
Performance Indicators - July 2010

	Desired Trend	Prior Month June	Current Month July	% Change	Last 12 Month Average
Selection Services					
Number of calendar days from job announcement to list issuance*	reduce	147	205		
Number of job announcements older than six months as a percentage of all active announcements*	reduce	8.70%	11.90%	-3.20%	
Percentage of job applications processed using the On-line Application System (beginning in February 2011)	increase	N/A	N/A		
Merit Systems Practices & Labor Relations					
Percentage of written record appeals completed within six months	increase	46.68%	57.89%	24.01%	
Number of pending written record appeals	reduce	1,486	1,324	10.90%	
State and Local Operations					
Percentage of layoff plans received and completed within 30 days	maintain	100.00%	100.00%	0.00%	
Percentage of Notices of Final Determination issued prior to the effective date of layoff	maintain	100.00%	97.00%	-3.00%	
State and Local Government Career Service Titles eliminated or consolidated					
State Titles	increase	6	0		
Local Titles	increase	0	133		

*The performance indicator does not reflect public safety positions, due to outstanding litigation.