

## Civil Service Commission

### Performance Indicators - October 2010

	Frequency	Desired Trend	Prior Month September	Current Month October	% Change	Last 12 Month Average
<b>Selection Services</b>						
Number of calendar days from job announcement to list issuance <sub>1</sub>	m	reduce	172	144	-16.3%	162
Number of job announcements older than six months as a percentage of all active announcements <sub>1</sub>	m	reduce	15.5%	12.2%	-21.3%	13.9%
Percentage of job application processed using the On-line Application System (beginning in February 2011)	m	increase	n/a	n/a		-
<b>Merit Systems Practices &amp; Labor Relations</b>						
Percentage of written record appeals completed within six months <sub>2</sub>	m	increase	54.6%	77.0%	40.9%	-
Number of pending written records appeals <sub>2</sub>	m	reduce	1,300	1,700	30.8%	1,582
<b>State &amp; Local Operations</b>						
Percentage of final layoff plans reviewed and approved within 30 days. Since January 2010 there have been 197 Permanent and 65 Temporary Layoff Plans received by the Civil Service Commission.	m	maintain	100.0%	94.4%	-5.6%	-
State and Local Government Titles. (Since January 2010, 657 titles have been eliminated or consolidated) <sub>2</sub>						
State Titles	m	reduce	4,189	4,189	0.0%	-
Local Titles	m	reduce	2,852	2,852	0.0%	-
Common Titles (titles that can be used by both State and Local governments)	m	increase	196	196	0.0%	-

<sub>1</sub>The performance indicator does not reflect public safety positions, due to outstanding litigation. In October, 89 new lists were issued versus an average of 219 per month for the previous 12 months. Of the 89, 22 (or 25%) of these were in a backlog status (older than 180 days), which materially reduced the number of announcements over six months and amount of calendar days from announcement to list issuance.

<sub>2</sub>Due to a lack of quorum, there was only one Civil Service Commission meeting in October, thus reducing the number of written record appeals that could be finalized and increasing the number of pending written record appeals. This also impacted the progress in title elimination and consolidation efforts, since the Civil Service Commission at its meetings must approve the elimination and consolidation of titles in order for the changes to become effective.