

# Department Of Children and Families

## Performance Indicators - 4th Quarter 2010

	Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
<b>Ensure the safety, permanency and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.</b>	<a href="http://www.state.nj.us/dcf/home/childdata/referrals/index.html">http://www.state.nj.us/dcf/home/childdata/referrals/index.html</a>					
Child victims of proven child abuse and/or neglect in New Jersey	Annual	—	9,015 (CY 2008)	9,286 (CY 2009)	+3.0%	—
Percent of proven child abuse and/or neglect victims in New Jersey	Annual	—	11.2% (CY 2008)	10.0% (CY 2009)	-10.7%	—
Average wait time before calls coming in to the State Central Registry hotline are answered	Quarterly	Maintain or Decrease	19 seconds	24 seconds	+26%	24 seconds
Percent of calls to the State Central Registry hotline which are dropped before being answered	Quarterly	Decrease	2.7%	3.5%	+29.6%	3.5%
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Quarterly	Maintain	97.3%	97.9%	+0.6%	96.9%
Percent of abuse and neglect investigations contacted within 24 hours	Quarterly	Increase	87.4%	90.0%	+3.0%	87.3%
Percent of investigations of Abuse/Neglect Reports completed within 60 days	Quarterly	Increase	71.3%	71.5%	+0.3%	71.8%
Number of NJ children receiving DCF services <a href="http://ni.gov/dcf/home/childdata/dyfsdemo/index.html">http://ni.gov/dcf/home/childdata/dyfsdemo/index.html</a>	Quarterly	—	44,399	45,208	+1.8%	45,945
Percent of children under Division of Youth & Family Services supervision who receive monthly caseworker visits (both in-home and out-of-home)	Quarterly	Maintain or Increase	91.1%	92.6%	+1.6%	90.8%
Percent of Child(ren) under Division of Youth & Family Services supervision who receive weekly visits with parent(s)	Quarterly	Maintain or Increase	9.7%	12.8%	+32%	11.4%
Children entering out-of-home placement - - rate per 1,000 children under 18	Annual	Maintain or Decrease	2.6 (CY 2008)	2.4 (CY 2009)	-7.7%	—
Percent of Youth age 13 or older who leave shelter placement within 30 days, excluding court-ordered placements (period delayed due to data lag)	Quarterly	Maintain or Increase	88% (Q2 2010)	92% (Q3 2010)	+0.1%	87%
Adoptions finalized within 9 months of a child being placed in an adoptive home	Quarterly	Maintain or Increase	81.6%	86.0%	+5.4%	84.4%
Number of adoptions finalized	Year to Date	—	—	1171 (CY 2010)	—	1418 (CY 2009)
Number of Kinship Legal Guardianships	Year to Date	—	—	216 (CY 2010)	—	304 (CY 2009)
Preparing youth age 14 and above for independence: percent of Independent Living Assessments completed	Quarterly	Increase	83.2%	87.0%	+4.6%	79.8%
Number of youth age 14 and above leaving placement to finalized adoption	Annual	Maintain	116 (CY 2008)	144 (CY 2009)	+24.1%	—
Percentage of children who re-enter foster care within 12 months (based on exits for the calendar year)	Annual	Decrease	11.6% (CY 2007)	10.2% (CY 2008)	-12.1%	—

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Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Quarterly	Maintain or Increase	95.2%	95.1%	-0.1%	94.5%
Percent of children receiving initial physical exam within 24 hours of entering placement	Quarterly	Maintain	94.4%	99.8%	+5.7%	94.7%
Percent of children/youth in placement for more than 12 months who undergo annual Early Prevention Screening Diagnosis & Treatment (EPSDT) exams	Quarterly	Increase	95.2%	94.6%	-4.6%	94.3%
Percent of caseload levels compliant with established standards:	Quarterly					
-Intake workers		Increase	88%	86%	-2.3%	83%
-Permanency workers		Maintain	96%	96%	0%	96%
-Adoption workers		Maintain	92%	95%	+3.3%	94%
Staff turnover rate (for staff carrying caseloads)	Annual	Maintain or Decrease	7.7% (2008)	5.2% (2009)	-32.5%	—

### Serve children and adolescents with emotional and behavioral health care challenges through family-centered, community-based programs.

<http://www.state.nj.us/dcf/behavioral/help/>

Percent of children at risk who are able to stay safely in their current home/living environment, due to the efforts of Mobile Response Services Crisis Teams <a href="http://nj.gov/dcf/behavioral/help/mobile.html">http://nj.gov/dcf/behavioral/help/mobile.html</a>	Quarterly	Maintain or Increase	94%	94%	0%	94.0%
Children requiring behavioral health services who are placed in out-of-state congregate care facilities	Quarterly	Maintain or Decrease	25	20	-20%	28

### Support child abuse prevention and intervention programs through a network of public/private partnerships and programs, utilizing school and community-based organizations.

<http://nj.gov/dcf/prevention/>

Coming soon

### Provide educational services to students with severe cognitive disabilities, emotional and behavioral challenges, as well as pregnant and parenting teens and other “at-risk” youth in DCF Regional Schools or state operated / contracted facilities.

<http://www.state.nj.us/dcf/divisions/education/index.html>

Coming soon