### Department Of Children and Families

**Performance Indicators:**

**3rd Quarter CY 2015 (7/01/2015 - 9/30/2015)**

#### Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Frequency</th>
<th>Desired Trend</th>
<th>Prior Quarter</th>
<th>Current Quarter</th>
<th>% Change</th>
<th>Last 12 Month Average</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.</td>
<td></td>
<td><a href="http://www.nj.gov/dcf/families/">http://www.nj.gov/dcf/families/</a></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Average wait time before calls coming in to the State Central Registry hotline are answered.</td>
<td>Quarterly</td>
<td>Maintain or Decrease</td>
<td>31 seconds</td>
<td>23 seconds</td>
<td>-25.8%</td>
<td>29 seconds</td>
</tr>
<tr>
<td>Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report</td>
<td>Quarterly</td>
<td>Maintain</td>
<td>99.4%</td>
<td>99.4%</td>
<td>0.0%</td>
<td>99.5%</td>
</tr>
<tr>
<td>Percent of investigations of Abuse/Neglect Reports completed within 90 days</td>
<td>Quarterly</td>
<td>Increase</td>
<td>94.0%</td>
<td>95.0%</td>
<td>1.0%</td>
<td>92.9%</td>
</tr>
<tr>
<td>Number of New Jersey children receiving Division of Child Protection and Permanency services</td>
<td>Quarterly</td>
<td>___</td>
<td>51,470</td>
<td>47,583</td>
<td>-7.6%</td>
<td>50,523</td>
</tr>
<tr>
<td>Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home)</td>
<td>Quarterly</td>
<td>Maintain or Increase</td>
<td>93.6%</td>
<td>93.3%</td>
<td>-0.3%</td>
<td>93.6%</td>
</tr>
<tr>
<td>Percent of children in out-of-home placement for the quarter who have up-to-date immunization records</td>
<td>Quarterly</td>
<td>Maintain or Increase</td>
<td>96.3%</td>
<td>96.0%</td>
<td>-0.3%</td>
<td>95.9%</td>
</tr>
<tr>
<td>Percent of children receiving initial physical exam within 24 hours of entering placement</td>
<td>Quarterly</td>
<td>Maintain</td>
<td>98.6%</td>
<td>99.7%</td>
<td>1.1%</td>
<td>99.2%</td>
</tr>
<tr>
<td>Adoptions finalized within 9 months of a child being placed in an adoptive home</td>
<td>Quarterly</td>
<td>Maintain or Increase</td>
<td>98.3%</td>
<td>98.9%</td>
<td>0.6%</td>
<td>94.5%</td>
</tr>
<tr>
<td>Number of Adoptions finalized</td>
<td>Year to Date</td>
<td>___</td>
<td>1,078 (CY 2014)</td>
<td>___</td>
<td>1,021 (CY 2013)</td>
<td></td>
</tr>
<tr>
<td>Number of Kinship Legal Guardianships</td>
<td>Year to Date</td>
<td>___</td>
<td>164 (CY 2014)</td>
<td>___</td>
<td>199 (CY 2013)</td>
<td></td>
</tr>
<tr>
<td>Percent of caseload levels compliant with established standards:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>-Intake workers</td>
<td>Quarterly</td>
<td>Increase</td>
<td>85.3%</td>
<td>94.7%</td>
<td>11.0%</td>
<td>86.6%</td>
</tr>
<tr>
<td>-Permanency workers</td>
<td></td>
<td>Maintain</td>
<td>98.7%</td>
<td>99.7%</td>
<td>1.0%</td>
<td>98.8%</td>
</tr>
<tr>
<td>-Adoption workers</td>
<td></td>
<td>Maintain</td>
<td>89.0%</td>
<td>92.0%</td>
<td>3.4%</td>
<td>89.5%</td>
</tr>
</tbody>
</table>
### Department Of Children and Families

**Performance Indicators:**

**3rd Quarter CY 2015 (7/01/2015 - 9/30/2015)**

<table>
<thead>
<tr>
<th>Description</th>
<th>Frequency</th>
<th>Desired Trend</th>
<th>Prior Quarter</th>
<th>Current Quarter</th>
<th>% Change</th>
<th>Last 12 Month Average</th>
</tr>
</thead>
<tbody>
<tr>
<td>Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs.</td>
<td></td>
<td><a href="http://www.state.nj.us/dcf/about/divisions/dcsc/">http://www.state.nj.us/dcf/about/divisions/dcsc/</a></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of New Jersey children receiving Children's System of Care (CSOC) services</td>
<td>Annual</td>
<td>—</td>
<td>—</td>
<td>45,879 (CY 2014)</td>
<td>—</td>
<td>40,035 (CY 2013)</td>
</tr>
<tr>
<td>Number of New Jersey children served by Care Management Organizations</td>
<td>Annual</td>
<td>—</td>
<td>—</td>
<td>19,576 (CY 2014)</td>
<td>—</td>
<td>18,828 (CY 2013)</td>
</tr>
<tr>
<td>Percent of children requiring an out of home treatment setting for a behavioral health issue that were served in New Jersey</td>
<td>Quarterly</td>
<td>Increase</td>
<td>100%</td>
<td>100%</td>
<td>0.0%</td>
<td>99.9%</td>
</tr>
<tr>
<td>Percent of children where a crisis call was addressed by a Mobile Response Crisis Team and the child was able to stay safely in their home/current living arrangement</td>
<td>Quarterly</td>
<td>Maintain or Increase</td>
<td>97.8%</td>
<td>96.9%</td>
<td>-0.9%</td>
<td>97.3%</td>
</tr>
<tr>
<td>Percent of children involved with a Care Management Organization who were maintained in their own home/living arrangement</td>
<td>Quarterly</td>
<td>Increase</td>
<td>86.5%</td>
<td>87.1%</td>
<td>0.7%</td>
<td>85.5%</td>
</tr>
<tr>
<td>Percent of children in an out of home treatment setting who were discharged to a lower intensity of CSOC services or discharged to their home/current living arrangement</td>
<td>Quarterly</td>
<td>Increase</td>
<td>90.0%</td>
<td>90.1%</td>
<td>0.1%</td>
<td>89.0%</td>
</tr>
<tr>
<td>Average length of stay in an out of home treatment setting for a behavioral health</td>
<td>Quarterly</td>
<td>—</td>
<td>—</td>
<td>10.6 Months</td>
<td>11.5 Months</td>
<td>8.5%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities.</th>
<th><a href="http://www.state.nj.us/dcf/about/divisions/oe/">http://www.state.nj.us/dcf/about/divisions/oe/</a></th>
<th></th>
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<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Total population served as of October 15th Educational Count (Ages 3 - 21)</td>
<td>Annual</td>
<td>Maintain or Increase</td>
<td>—</td>
<td>1,175 (Oct 2015)</td>
<td>—</td>
<td>1,133 (Oct 2014)</td>
</tr>
<tr>
<td>Adherence to national average for at-risk academic students who showed improvement in Reading from pre- to post-test after being enrolled for 90 days.</td>
<td>Annual</td>
<td>Maintain or Increase</td>
<td>—</td>
<td>85% (2013-2014)</td>
<td>—</td>
<td>88% (2012-2013)</td>
</tr>
<tr>
<td>Adherence to national average for at-risk academic students who showed improvement in Math from pre- to post-test after being enrolled for 90 days.</td>
<td>Annual</td>
<td>Maintain or Increase</td>
<td>—</td>
<td>83% (2013-2014)</td>
<td>—</td>
<td>80% (2012-2013)</td>
</tr>
<tr>
<td>Performance Indicators:</td>
<td>Frequency</td>
<td>Desired Trend</td>
<td>Prior Quarter</td>
<td>Current Quarter</td>
<td>% Change</td>
<td>Last 12 Month Average</td>
</tr>
<tr>
<td>-------------------------</td>
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<td>----------------------</td>
</tr>
<tr>
<td>Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs.</td>
<td><a href="http://www.state.nj.us/dcf/about/divisions/dfcp/">http://www.state.nj.us/dcf/about/divisions/dfcp/</a></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- **Percentage of Women's Services clients that have more strategies for enhancing their safety after receiving services** *(the Federal Standard is 65%)*
  - **Annual**
  - Desired Trend: Maintain or Increase
  - Prior Quarter: 97% (FFY 2015)
  - Current Quarter: 92% (FFY 2014)

- **Percentage of Women's Services clients that have more knowledge of available community resources** *(the Federal Standard is 65%)*
  - **Annual**
  - Desired Trend: Maintain or Increase
  - Prior Quarter: 93% (FFY 2015)
  - Current Quarter: 90% (FFY 2014)

- **Number of new clients served by a Domestic Violence PALS Program**
  - **Quarterly**
  - Desired Trend: ___
  - Prior Quarter: 177
  - Current Quarter: 180
  - % Change: 1.7%
  - Last 12 Month Average: 139

- **Number of adults entering a Domestic Violence residential shelter**
  - **Quarterly**
  - Desired Trend: ___
  - Prior Quarter: 351
  - Current Quarter: 345
  - % Change: -1.7%
  - Last 12 Month Average: 338

- **Number of children entering a Domestic Violence residential shelter**
  - **Quarterly**
  - Desired Trend: ___
  - Prior Quarter: 374
  - Current Quarter: 341
  - % Change: -8.8%
  - Last 12 Month Average: 367

- **Number of adults entering non-residential program services**
  - **Quarterly**
  - Desired Trend: ___
  - Prior Quarter: 2,991
  - Current Quarter: 2,679
  - % Change: -10.4%
  - Last 12 Month Average: 2,910

- **Number of children entering non-residential program services**
  - **Quarterly**
  - Desired Trend: ___
  - Prior Quarter: 161
  - Current Quarter: 199
  - % Change: 23.6%
  - Last 12 Month Average: 178

- **Number of Families served by a state funded Family Success Center**
  - **Quarterly**
  - Desired Trend: Maintain or Increase
  - Prior Quarter: 6,828
  - Current Quarter: 9,340
  - % Change: 36.8%
  - Last 12 Month Average: 7,392

- **Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized**
  - **Quarterly**
  - Desired Trend: Maintain or Increase
  - Prior Quarter: 80%
  - Current Quarter: 82%
  - % Change: 2.5%
  - Last 12 Month Average: 79.0%

- **Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays**
  - **Quarterly**
  - Desired Trend: Maintain or Increase
  - Prior Quarter: 91%
  - Current Quarter: 91%
  - % Change: 0.0%
  - Last 12 Month Average: 92.3%

- **Number of children that participated in a School Based Youth Services Program**
  - **Quarterly**
  - Desired Trend: ___
  - Prior Quarter: 18,374
  - Current Quarter: 11,603
  - % Change: -36.9%
  - Last 12 Month Average: 17,748

- **School Based Youth Services Program participants who totally or mostly agree that the program has helped them do better in school**
  - **Annual**
  - Desired Trend: Maintain or Increase
  - Prior Quarter: 74.4% (2014-2015)
  - Current Quarter: ___
  - % Change: ___

- **School Based Youth Services Program participants who totally or mostly agree that the program has helped them prepare for life after high school**
  - **Annual**
  - Desired Trend: Maintain or Increase
  - Prior Quarter: 71.7% (2014-2015)
  - Current Quarter: ___
  - % Change: ___