

Department Of Children and Families		Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Performance Indicators: 4th Quarter CY 2018 (10/01/2018 - 12/31/2018)							
Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.		http://www.nj.gov/dcf/families/					
Average wait time before calls coming in to the State Central Registry hotline are answered.	Quarterly	Maintain or Decrease	47 Seconds	75 Seconds	37.3%	61 Seconds	
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Quarterly	Maintain	98.0%	99.0%	1.0%	98.5%	
Percent of investigations of Abuse/Neglect Reports completed within 90 days	Quarterly	Increase	96.8%	96.4%	-0.4%	95.5%	
Number of New Jersey children receiving Division of Child Protection and Permanency services http://www.nj.gov/dcf/childdata/continuous/index.html	Quarterly	—	45,550	48,887	7.3%	48,333	
Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home)	Quarterly	Maintain or Increase	93.2%	93.2%	0.0%	93.8%	
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Quarterly	Maintain or Increase	91.8%	95.6%	4.1%	94.3%	
Percent of children receiving initial physical exam within 24 hours of entering placement	Quarterly	Maintain	96.7%	97.0%	0.3%	98.0%	
Adoptions finalized within 9 months of a child being placed in an adoptive home	Quarterly	Maintain or Increase	98.7%	98.8%	0.1%	98.9%	
Number of Adoptions finalized	Year to Date	—		1,072 (CY 2018)	—	1,101 (CY 2017)	
Number of Kinship Legal Guardianships	Year to Date	—		136 (CY 2018)	—	155 (CY 2017)	
Percent of caseload levels compliant with established standards:	Quarterly						
-Intake workers		Increase	98.0%	93.7%	-4.4%	95.7%	
-Permanency workers		Maintain	100.0%	100.0%	0.0%	100.0%	
-Adoption workers		Maintain	96.7%	97.0%	0.3%	96.3%	

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Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs.		http://www.state.nj.us/DCF/about/divisions/dcsc/					
Number of New Jersey children receiving Children's System of Care (CSOC) services	Annual	—	—	58,579 (CY 2018)	—	56,851 (CY 2017)	
Number of New Jersey children served by Care Management Organizations	Annual	—	—	23,234 (CY 2018)	—	23,169 (CY 2017)	
Percent of children requiring an out of home treatment setting for a behavioral health issue that were served in New Jersey	Quarterly	Increase	99.9%	99.9%	0.0%	99.9%	
Percent of children where a crisis call was addressed by a Mobile Response Crisis Team and the child was able to stay safely in their home/current living arrangement http://www.state.nj.us/DCF/families/csc/mobile/	Quarterly	Maintain or Increase	96.5%	97.1%	0.6%	97.0%	
Percent of children involved with a Care Management Organization who were maintained in their own home/living arrangement	Quarterly	Increase	88.1%	89.2%	1.2%	86.9%	
Percent of children in an out of home treatment setting who were discharged to a lower intensity of CSOC services or discharged to their home/current living arrangement	Quarterly	Increase	98.3%	95.2%	-3.2%	95.6%	
Average length of stay in an out of home treatment setting for a behavioral health	Quarterly	—	9.8 Months	9.2 Months	-6.1%	10.08 Months	
Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities.		http://www.state.nj.us/DCF/about/divisions/oe/					
Total population served as of October 15th Educational Count (Ages 3 - 21)	Annual	Maintain or Increase		1,138 (Oct 2017)	—	1,102 (Oct 2016)	
Percent of eligible students graduating high school while enrolled.	Annual	—		97% (2016-2017)	—	96% (2015-2016)	
Adherence to national average for at-risk academic students who showed improvement in Reading from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		73% (2016-2017)	—	85% (2015-2016)	
Adherence to national average for at-risk academic students who showed improvement in Math from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		73% (2016-2017)	—	85% (2015-2016)	

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Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs.	http://www.state.nj.us/dcf/about/divisions/dfcp/					
Percentage of Women's Services clients that have more strategies for enhancing their safety after receiving services <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	92% (FFY 2018)	—	91% (FFY 2017)
Percentage of Women's Services clients that have more knowledge of available community resources <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	91% (FFY 2018)	—	90% (FFY 2017)
Number of new clients served by a Domestic Violence PALS Program	Quarterly	—	202	215	6.4%	241
Number of adults entering a Domestic Violence residential shelter	Quarterly	—	301	280	-7.0%	306
Number of children entering a Domestic Violence residential shelter	Quarterly	—	352	261	-25.9%	316
Number of adults entering non-residential program services	Quarterly	—	2,432	2,626	8.0%	2,777
Number of children entering non-residential program services	Quarterly	—	202	200	-1.0%	200
Number of Families served by a state funded Family Success Center	Quarterly	Maintain or Increase	8,857	7,599	-14.2%	7,889
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized	Quarterly	Maintain or Increase	84%	84%	0.0%	84.8%
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays	Quarterly	Maintain or Increase	87%	87%	0.0%	88.5%
Number of children that participated in a School Based Youth Services Program	Quarterly	—	11,317	19,526	72.5%	17,027
School Based Youth Services Program participants who totally or mostly agree that the program has helped them do better in school	Annual	Maintain or Increase	—	75.6% (2017-2018)	—	75.7% (2016-2017)
School Based Youth Services Program participants who totally or mostly agree that the program has helped them prepare for life after high school	Annual	Maintain or Increase	—	71% (2017-2018)	—	72% (2016-2017)