# Performance Indicators - March FY2012

## National Guard Support Services

### Facilities
- **Revenue generated from facility rentals** monthly increase $1.2M (a) $173,670.13 $159,880.63 -7.94% $167,729.22

### Army National Guard
- **Assigned Strength** monthly maintain 100% (m) 99.20% 98.60% -0.60%
- **Available for Federal Mobilization** monthly increase 90% (m) 87.00% 87.50% 0.57%
- **Available for State Active Duty (SAD)** monthly increase 85% (m) 87.00% 87.50% 0.57%

### Air National Guard
- **Assigned Strength** monthly maintain 100% (m) 105.34% 104.86% -0.46%
- **Available for Federal Mobilization** monthly increase 90% (m) 88.19% 87.05% -1.29%
- **Available for State Active Duty (SAD)** monthly increase 85% (m) 88.19% 87.05% -1.29%

## Joint Training Center Management and Operations

### Military Use (Person Days)
- monthly increase 2,100 (m) 3,955 3,758 -4.98% 2,384

### Other (Person Days)
- (total of all non-military usage) monthly increase 4300 6,579 12,046 83.10% 14,006

## Family Programs

### Number of Family Assistance calls received.
- monthly n/a 230 244 160 -34.43% 219

### Family Assistance cases requiring tracking for referral and continued assistance.
- monthly n/a 12 11 22 100.00% 15

### Families and Soldiers contacted by Family Assistance Outreach.
- monthly n/a 120 266 241 -9.40% 221

## Youth ChalleNGe Academy (Program Capacity = 150 (x2 classes/year))

### Cadet Graduations per class (2 classes per year)
- semi annual maintain 100 (per class) n/a FY12-1 114 n/a

### Academic Credentials Awarded per class (2 classes per year)
- semi annual increase 90 (per class) 74 n/a n/a

## Veterans' Outreach and Assistance

### New Jersey Veteran Population 423,334 (US DVA statistics)

### Number of veterans served
- **Veteran Direct Contacts** monthly increase 1650 (m) 1,174 984 -16.18% 1,384

### Number of services Provided
- **Total VA Federal Claims processed** monthly increase 775 (m) 630 420 -33.33% 609
- **Total Compensation & Pension awards** monthly increase 6,909 7,347 6.34% 5,517
- **Grants & Aids Catastrophic Program** monthly varies 280 (m) 275 269 -2.18% 278
- **Veteran Outreach activities** monthly 715 352 -50.77% 534
- **Total State Veteran Services** monthly maintain 160 (m) 220 386 75.45% 565

## Transportation

### Number of Rides
- monthly increase 1660 (m) 1,699 1,382 -7.81% 1,445

## PTSD Counseling

### PTSD Counseling Sessions Conducted
- monthly maintain 1165 (m) 1,473 1,689 14.66% 1,444

## Veterans Haven Transitional Housing Program (Rated Capacity = 50 Beds)

### Occupancy Rate
- monthly increase 100% 80.00% 80.00% 0.00%

### Average Length of Stay
- monthly maintain 264 days (m) 260 204 n/a

### Recidivism Rate
- monthly decrease <2% 1% 1% 0.00%

## Burial Services (BG Doyle Cemetery Rated Capacity = 171,970)

### Number of New Interments
- monthly varies 215 (m) 227 242 6.61% 249

### Plot Intermemt Allowance Received to date (current FY)
- monthly increase $165580 (a) $46,500.00 $46,500.00 0.00% $69,091.43

### Number of Military Funeral Honors performed (NJ National Guard – J5/7)
- monthly varies 200 (m) 147 96 -34.69% 155
### Department of Military And Veterans Affairs

**Performance Indicators - March FY2012**

<table>
<thead>
<tr>
<th>Frequency</th>
<th>Desired Trend</th>
<th>Target</th>
<th>Prior Reporting Period</th>
<th>Current Reporting Period</th>
<th>% Change</th>
<th>Last 12 Month Average</th>
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</thead>
<tbody>
<tr>
<td><strong>State Approving Agency Services</strong></td>
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<td><strong>Veterans enrolled in approved programs (US DVA Statistic) = 9,939</strong></td>
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<tr>
<td>Completed approval actions</td>
<td>quarterly</td>
<td>varies</td>
<td>450 (q)</td>
<td>86</td>
<td>450</td>
<td>423.26%</td>
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<td><strong>Supervision of schools and training establishments</strong></td>
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<tr>
<td>Inspection and compliance survey visits conducted</td>
<td>quarterly</td>
<td>varies</td>
<td>8 (q)</td>
<td>9</td>
<td>14</td>
<td>55.56%</td>
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<tr>
<td><strong>Technical assistance and outreach engagements</strong></td>
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<tr>
<td>Technical assistance and outreach engagements</td>
<td>quarterly</td>
<td>varies</td>
<td>45 (q)</td>
<td>74</td>
<td>45</td>
<td>-39.19%</td>
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</tbody>
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| **Domiciliary and Treatment Services** | | | | | | |
| **Menlo Park Veterans Memorial Home (Total no of beds certified by CMS = 312)** | | | | | | |
| Occupancy Rate | monthly | maintain | 100% | 97% | 98% | 0.62% |
| Total Revenue Receipts (note 3) | monthly | increase | $20,150,000 | $1,574,814 | $1,461,437 | -7.20% | $2,241,020 |
| Approved Waiting List | monthly | varies | 50.00% | 49.35% | 50.32% | 1.97% | 50.42% |
| **Paramus Veterans Memorial Home (Total no of beds certified by CMS = 336)** | | | | | | |
| Occupancy Rate | monthly | maintain | 100% | 95% | 96% | 1.25% |
| Total Revenue Receipts (note 3) | monthly | increase | $12,082,000 | $1,783,329 | $1,897,463 | 6.40% | $1,951,563 |
| Approved Waiting List | monthly | varies | 50.00% | 29.17% | 27.38% | -6.12% | 27.98% |
| **Vineland Veterans Memorial Home (Total no of beds certified by CMS = 300)** | | | | | | |
| Occupancy Rate | monthly | maintain | 100% | 94% | 95% | 1.06% |
| Total Revenue Receipts (note 3) | monthly | increase | $16,150,000 | $1,234,637 | $1,153,422 | -6.58% | $1,274,189 |
| Approved Waiting List | monthly | varies | 35.00% | 34.60% | 34.66% | 0.17% | 34.52% |

**Notes:**

1. Reporting year from 1 JUL to 30 JUN
2. Column F, Target: (m) = Monthly; (q) = Quarterly; (a) = Annually; Youth ChalleNGe Academy Performance Indicators are reported by class (2 per year)
3. Sum of Resident Maintenance, VA perDiem and Medicare Part A & B received in the current reporting period