<table>
<thead>
<tr>
<th>Workforce Development</th>
<th>Frequency</th>
<th>Desired Trend</th>
<th>Target</th>
<th>Prior Quarter</th>
<th>Current Quarter</th>
<th>Percent Change</th>
<th>12 Month Average</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Workforce Innovation and Opportunities Act (WIOA) Title I Adults</strong></td>
<td></td>
<td></td>
<td>Q2 2019</td>
<td>Q3 2019</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Employment Rate (Q2 post-exit)</td>
<td>Quarterly</td>
<td>increase</td>
<td>73.3%</td>
<td>64.8%</td>
<td>68.8%</td>
<td>6.2%</td>
<td>67.9%</td>
</tr>
<tr>
<td>Employment Rate (Q4 post-exit)</td>
<td>Quarterly</td>
<td>increase</td>
<td>71.2%</td>
<td>67.1%</td>
<td>70.1%</td>
<td>4.5%</td>
<td>70.4%</td>
</tr>
<tr>
<td>Median Earnings</td>
<td>Quarterly</td>
<td>increase</td>
<td>$5,300.00</td>
<td>$5,733.00</td>
<td>$5,635.00</td>
<td>-1.7%</td>
<td>$5,646.50</td>
</tr>
<tr>
<td>Credential Rate</td>
<td>Quarterly</td>
<td>increase</td>
<td>58.7%</td>
<td>57.6%</td>
<td>68.3%</td>
<td>18.6%</td>
<td>57.1%</td>
</tr>
<tr>
<td>Measurable Skills Gain</td>
<td>Quarterly</td>
<td>increase</td>
<td>N/A</td>
<td>27.5%</td>
<td>33.3%</td>
<td>21.1%</td>
<td>24.8%</td>
</tr>
<tr>
<td>Effectiveness in Serving Employers</td>
<td>Annual</td>
<td>increase</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
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<tr>
<td><strong>WIOA Title I Dislocated Workers</strong></td>
<td></td>
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<tr>
<td>Employment Rate (Q2 post-exit)</td>
<td>Quarterly</td>
<td>increase</td>
<td>77.0%</td>
<td>65.8%</td>
<td>71.3%</td>
<td>8.4%</td>
<td>71.0%</td>
</tr>
<tr>
<td>Employment Rate (Q4 post-exit)</td>
<td>Quarterly</td>
<td>increase</td>
<td>74.1%</td>
<td>69.0%</td>
<td>74.1%</td>
<td>7.4%</td>
<td>71.4%</td>
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<tr>
<td>Median Earnings</td>
<td>Quarterly</td>
<td>increase</td>
<td>$6,900.00</td>
<td>$7,612.00</td>
<td>$8,320.00</td>
<td>9.3%</td>
<td>$8,073.75</td>
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<tr>
<td>Credential Rate</td>
<td>Quarterly</td>
<td>increase</td>
<td>63.5%</td>
<td>65.5%</td>
<td>67.4%</td>
<td>2.9%</td>
<td>69.8%</td>
</tr>
<tr>
<td>Measurable Skills Gain</td>
<td>Quarterly</td>
<td>increase</td>
<td>N/A</td>
<td>28.5%</td>
<td>30.9%</td>
<td>8.4%</td>
<td>23.6%</td>
</tr>
<tr>
<td>Effectiveness in Serving Employers</td>
<td>Annual</td>
<td>increase</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td><strong>WIOA Title I Youth</strong></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Placement in Emp/Train/Ed (Q2 post-exit)</td>
<td>Quarterly</td>
<td>increase</td>
<td>65.0%</td>
<td>60.2%</td>
<td>53.8%</td>
<td>-10.6%</td>
<td>63.1%</td>
</tr>
<tr>
<td>Placement in Emp/Train/Ed (Q4 post-exit)</td>
<td>Quarterly</td>
<td>increase</td>
<td>41.0%</td>
<td>62.0%</td>
<td>59.0%</td>
<td>-4.8%</td>
<td>62.2%</td>
</tr>
<tr>
<td>Median Earnings</td>
<td>Quarterly</td>
<td>increase</td>
<td>N/A</td>
<td>$2,312.00</td>
<td>$2,520.00</td>
<td>9.0%</td>
<td>$2,366.50</td>
</tr>
<tr>
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<td>increase</td>
<td>64.0%</td>
<td>51.3%</td>
<td>47.8%</td>
<td>-6.8%</td>
<td>40.7%</td>
</tr>
<tr>
<td>Measurable Skills Gain</td>
<td>Quarterly</td>
<td>increase</td>
<td>N/A</td>
<td>61.4%</td>
<td>34.5%</td>
<td>-43.8%</td>
<td>35.2%</td>
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<tr>
<td>Effectiveness in Serving Employers</td>
<td>Annual</td>
<td>increase</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td><strong>WIOA Title III Labor Exchange</strong></td>
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<td></td>
</tr>
<tr>
<td>Employment Rate (Q2 post-exit)</td>
<td>Quarterly</td>
<td>increase</td>
<td>50.0%</td>
<td>55.2%</td>
<td>57.2%</td>
<td>3.6%</td>
<td>57.4%</td>
</tr>
<tr>
<td>Employment Rate (Q4 post-exit)</td>
<td>Quarterly</td>
<td>increase</td>
<td>55.0%</td>
<td>54.0%</td>
<td>60.1%</td>
<td>11.3%</td>
<td>59.3%</td>
</tr>
<tr>
<td>Median Earnings</td>
<td>Quarterly</td>
<td>increase</td>
<td>$5,200.00</td>
<td>$5,885.00</td>
<td>$5,931.00</td>
<td>0.8%</td>
<td>$5,863.00</td>
</tr>
<tr>
<td>Effectiveness in Serving Employers</td>
<td>Annual</td>
<td>increase</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td><strong>WorkFirst New Jersey</strong></td>
<td></td>
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</tr>
<tr>
<td>Percentage of Participants who Entered Employment</td>
<td>Quarterly</td>
<td>increase</td>
<td>15.0%</td>
<td>46.9%</td>
<td>50.1%</td>
<td>6.7%</td>
<td>44.0%</td>
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<tr>
<td><strong>Vocational Rehabilitation Services</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Average hourly rate of pay for those individuals who enter employment</td>
<td>Quarterly</td>
<td>increase</td>
<td>$12.30</td>
<td>$13.42</td>
<td>$13.92</td>
<td>3.7%</td>
<td>$13.88</td>
</tr>
<tr>
<td>Disability Determinations Services</td>
<td>Frequency</td>
<td>Desired Trend</td>
<td>Target</td>
<td>Prior Month</td>
<td>Current Month</td>
<td>Change</td>
<td>12 Month Average</td>
</tr>
<tr>
<td>-----------------------------------</td>
<td>-----------</td>
<td>---------------</td>
<td>--------</td>
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<td>---------------</td>
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<td>-----------------</td>
</tr>
<tr>
<td>Time it takes to process a case (in days) (a)</td>
<td>Monthly</td>
<td>reduce</td>
<td>87.0</td>
<td>84.2</td>
<td>82.9</td>
<td>-1.5%</td>
<td>80.1%</td>
</tr>
<tr>
<td>Percent of processed cases deemed accurate by U.S. Social Security Administration sampling</td>
<td>Monthly</td>
<td>increase</td>
<td>80.0%</td>
<td>95.7%</td>
<td>98.0%</td>
<td>2.4%</td>
<td>94.6%</td>
</tr>
<tr>
<td>Cases that remain pending 12 or more months</td>
<td>Monthly</td>
<td>reduce</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>100.0%</td>
<td>0</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Unemployment Insurance</th>
<th>Frequency</th>
<th>Desired Trend</th>
<th>Target</th>
<th>Prior Month</th>
<th>Current Month</th>
<th>Change</th>
<th>12 Month Average</th>
</tr>
</thead>
<tbody>
<tr>
<td>Initial Claims:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Percent of cases receiving first payment within 21 days</td>
<td>Monthly</td>
<td>increase</td>
<td>87.0%</td>
<td>82.0%</td>
<td>96.9%</td>
<td>18.2%</td>
<td>90.4%</td>
</tr>
<tr>
<td>Percent of Non-Monetary Determinations decided within 21 days</td>
<td>Monthly</td>
<td>increase</td>
<td>80.0%</td>
<td>85.6%</td>
<td>87.1%</td>
<td>1.8%</td>
<td>87.1%</td>
</tr>
<tr>
<td>Number of Lower Authority Appeals(b)</td>
<td>Monthly</td>
<td>increase</td>
<td>60.0%</td>
<td>80.3%</td>
<td>88.8%</td>
<td>10.6%</td>
<td>81.4%</td>
</tr>
<tr>
<td>Decisions within 30 days</td>
<td>Monthly</td>
<td>increase</td>
<td>80.0%</td>
<td>92.9%</td>
<td>97.7%</td>
<td>5.2%</td>
<td>97.1%</td>
</tr>
<tr>
<td>Decisions within 45 days</td>
<td>Monthly</td>
<td>increase</td>
<td>95.0%</td>
<td>99.8%</td>
<td>99.9%</td>
<td>0.1%</td>
<td>99.8%</td>
</tr>
<tr>
<td>Decisions within 90 days</td>
<td>Monthly</td>
<td>increase</td>
<td>60.0%</td>
<td>49.9%</td>
<td>79.1%</td>
<td>58.5%</td>
<td>54.0%</td>
</tr>
<tr>
<td>Number of Upper Level Appeals</td>
<td>Monthly</td>
<td>reduce</td>
<td>300</td>
<td>208</td>
<td>30</td>
<td>-85.6%</td>
<td>458</td>
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</table>

<table>
<thead>
<tr>
<th>Unemployment Insurance Call Centers</th>
<th>Frequency</th>
<th>Desired Trend</th>
<th>Target</th>
<th>Prior Month</th>
<th>Current Month</th>
<th>Change</th>
<th>12 Month Average</th>
</tr>
</thead>
<tbody>
<tr>
<td>Average wait time to speak to an agent (in minutes)</td>
<td>Monthly</td>
<td>reduce</td>
<td>15 Minutes</td>
<td>3.33</td>
<td>2.54</td>
<td>-23.7%</td>
<td>3</td>
</tr>
<tr>
<td>Percentage of initial claims filed online</td>
<td>Monthly</td>
<td>increase</td>
<td>55.0%</td>
<td>69.2%</td>
<td>94.7%</td>
<td>36.8%</td>
<td>67.3%</td>
</tr>
<tr>
<td>Percentage of continued claims filed online</td>
<td>Monthly</td>
<td>increase</td>
<td>70.0%</td>
<td>90.3%</td>
<td>83%</td>
<td>N/A</td>
<td>89.7%</td>
</tr>
<tr>
<td>Percentage of initial claims filed without agent assistance</td>
<td>Monthly</td>
<td>increase</td>
<td>60.0%</td>
<td>49.9%</td>
<td>79.1%</td>
<td>58.5%</td>
<td>54.0%</td>
</tr>
<tr>
<td>Time to process initial claims handled by agents (in days)</td>
<td>Monthly</td>
<td>reduce</td>
<td>5 days</td>
<td>6</td>
<td>6</td>
<td>0.0%</td>
<td>5</td>
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</table>

<table>
<thead>
<tr>
<th>Temporary Disability Insurance</th>
<th>Frequency</th>
<th>Desired Trend</th>
<th>Target</th>
<th>Prior Month</th>
<th>Current Month</th>
<th>Change</th>
<th>12 Month Average</th>
</tr>
</thead>
<tbody>
<tr>
<td>State Plan Initial Claims:</td>
<td></td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Eligibility Determined within 14 days of receipt</td>
<td>Monthly</td>
<td>increase</td>
<td>75.0%</td>
<td>40.1%</td>
<td>75.0%</td>
<td>87.0%</td>
<td>58.2%</td>
</tr>
<tr>
<td>Eligibility Determined within 28 days of receipt</td>
<td>Monthly</td>
<td>increase</td>
<td>90.0%</td>
<td>90.7%</td>
<td>91.9%</td>
<td>7.0%</td>
<td>89.9%</td>
</tr>
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<table>
<thead>
<tr>
<th>Family Leave Claims</th>
<th>Frequency</th>
<th>Desired Trend</th>
<th>Target</th>
<th>Prior Month</th>
<th>Current Month</th>
<th>Change</th>
<th>12 Month Average</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eligibility Determined within 14 days of receipt</td>
<td>Monthly</td>
<td>increase</td>
<td>85.0%</td>
<td>90.3%</td>
<td>90.4%</td>
<td>0.1%</td>
<td>35.3%</td>
</tr>
<tr>
<td>Eligibility Determined within 28 days of receipt</td>
<td>Monthly</td>
<td>increase</td>
<td>95.0%</td>
<td>96.5%</td>
<td>96.9%</td>
<td>0.4%</td>
<td>81.1%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Temporary Disability Insurance-Family Leave Insurance Call Center</th>
<th>Frequency</th>
<th>Desired Trend</th>
<th>Target</th>
<th>Prior Month</th>
<th>Current Month</th>
<th>Change</th>
<th>12 Month Average</th>
</tr>
</thead>
<tbody>
<tr>
<td>Average wait time to speak to an agent (in minutes)</td>
<td>Monthly</td>
<td>reduce</td>
<td>7 Minutes</td>
<td>20.87</td>
<td>24.08</td>
<td>15.4%</td>
<td>13.32</td>
</tr>
<tr>
<td>Rate of Abandoned calls</td>
<td>Monthly</td>
<td>reduce</td>
<td>16.0%</td>
<td>18.1%</td>
<td>22.4%</td>
<td>23.8%</td>
<td>14.6%</td>
</tr>
<tr>
<td>Percentage of calls handled without agent assistance</td>
<td>Monthly</td>
<td>increase</td>
<td>90.0%</td>
<td>28.9%</td>
<td>35.9%</td>
<td>24.2%</td>
<td>38.4%</td>
</tr>
<tr>
<td>Public Safety and Occupational Safety &amp; Health</td>
<td>Frequency</td>
<td>Desired Trend</td>
<td>Target</td>
<td>Change</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>---------------------------------------------</td>
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</tr>
</tbody>
</table>
| Asbestos Control                            | Monthly   | increase      | 230    | 299    | -53.8% | 244  
| Monitor asbestos abatement contractors', workers', and supervisors' compliance with licensing requirements through inspection of work sites |           |               |        |        |        |      
| Number of Inspections                        | Monthly   | increase      | 45     | 15     | -80.0% | 27   
| Crane Inspections                            | Monthly   | increase      | 66     | 72     | -51.4% | 60   
| Mine Inspections                             | Monthly   | increase      | 100    | 113    | -17.7% | 127  
| Explosive Inspections                        | Monthly   | increase      | 12     | 3      | -100.0%| 3    
| Retail Gasoline Inspections                  | Monthly   | increase      | 3      | 1      | 0.0%   | 7    
| Fireworks Inspections                        | Monthly   | increase      | 3      | 1      | 0.0%   | 7    
| Public Employees Occupational Safety & Health (PEOSH) | Monthly   | increase      | 100.0% | 100.0% | 0.0%   | 100.0% |  
| Percentage of complaints investigated within 5 days as negotiated with OSHA as part of an approved State Plan |           |               |        |        |        |      
| On-Site Consultation & Training              | Monthly   | increase      | 6      | 5      | -40.0% | 7    
| Number of annual health and safety consultation visits to public sector | Monthly   | increase      | 37     | 31     | -74.2% | 25   
| Number of health and safety consultations to private sector employers | Monthly   | increase      | 20     | 21     | -42.9% | 18   
| WDP Occupational Safety Training-number of training sessions | Monthly   | increase      | 2,380  | 2,158  | 1,391  | -35.5% | 2,266 |  
| Boiler and Pressure Vessel Compliance         | Monthly   | increase      | 2,380  | 2,158  | 1,391  | -35.5% | 2,266 |  
| Number of boilers or pressure vessels inspected monthly |           |               |        |        |        |      
| Wage and Hour Compliance                     | Monthly   | increase      | 80.0%  | 80.0%  | 81.4%  | 1.7%  | 81.3% |  
| Response to Complaints                       | Monthly   | increase      | 90.0%  | 48.8%  | 49.8%  | 2.0%  | 63.3% |  
| Inspections triggered by a worker complaint which are completed within 90 days |           |               |        |        |        |      
| Public Works Contractor Registration          | Monthly   | increase      | 100.0% | 100.0% | 100.0% | 0.0%  | 100.0% |  
| Percent of applications processed within 30 days of receipt |           |               |        |        |        |      
| Workers' Compensation                        | Monthly   | increase      | 100.0% | 100.0% | 100.0% | 0.0%  | 100.0% |  
| Expedite the case listing and hearing of all motions involving medical treatment issues by completing: |           |               |        |        |        |      
| Emergent medical treatment disputes resolved within 30 days | Monthly   | increase      | 100.0% | 100.0% | 100.0% | 0.0%  | 100.0% |  
| Non-emergent issues resolved within 60 days   | Monthly   | increase      | 70.0%  | 70.2%  | 81.1%  | 15.5% | 81.8% |  
| (a) March KPI is based of three weeks of processing time provided by SSA. |           |               |        |        |        |      |